

WINGS MOBILE TICKETING GUIDE



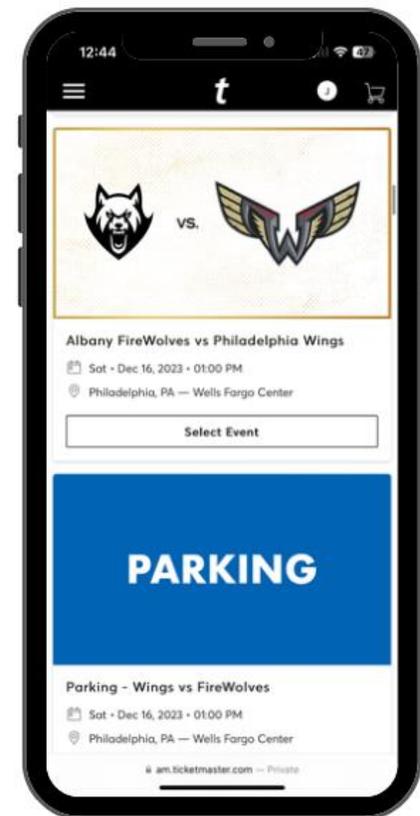
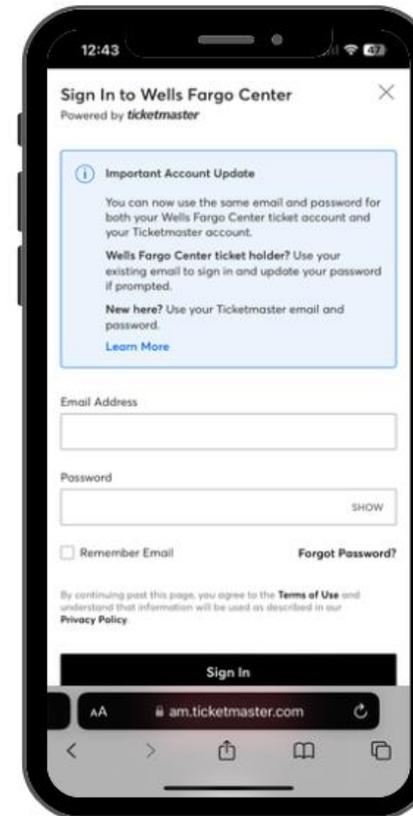
HOW TO ACCESS YOUR TICKETS

HOW TO ACCESS YOUR ACCOUNT

1. Visit am.ticketmaster.com/spectacor/ using mobile phone or desktop. Tap the "Sign In" icon in the top right corner.

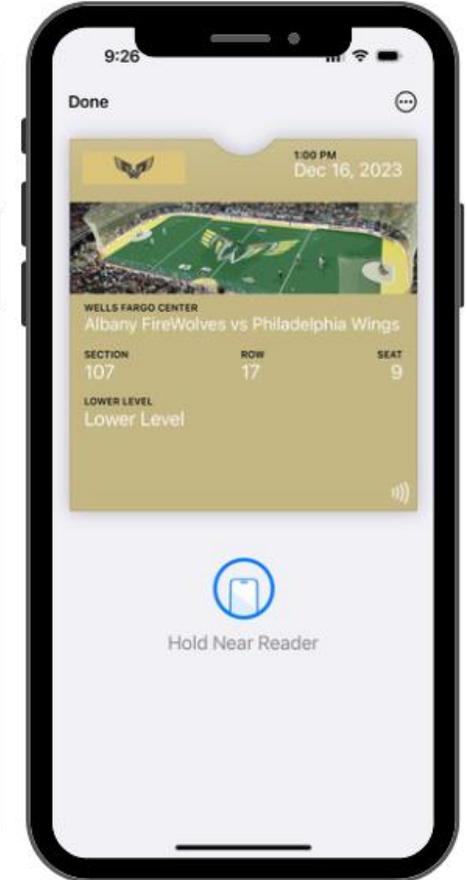
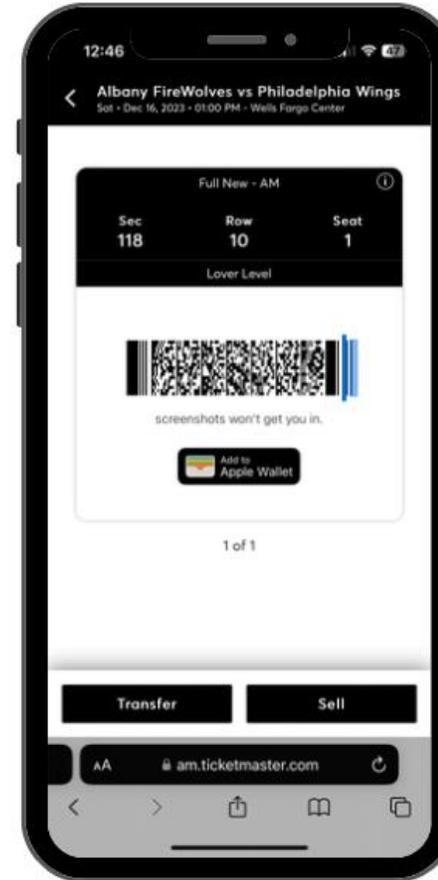
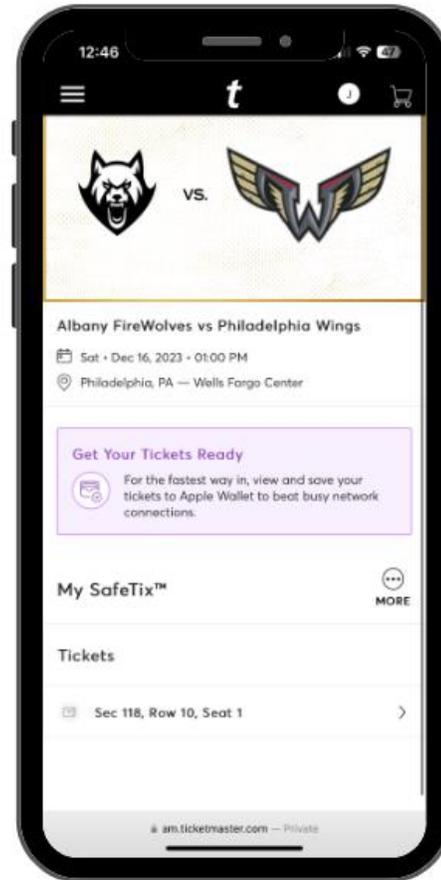
2. **Click** the icon in the top right of your screen and sign in using your email address/password.

3. **Select** the icon at the top left corner of the page and click "My Events" to view your upcoming tickets.



HOW TO VIEW YOUR TICKETS

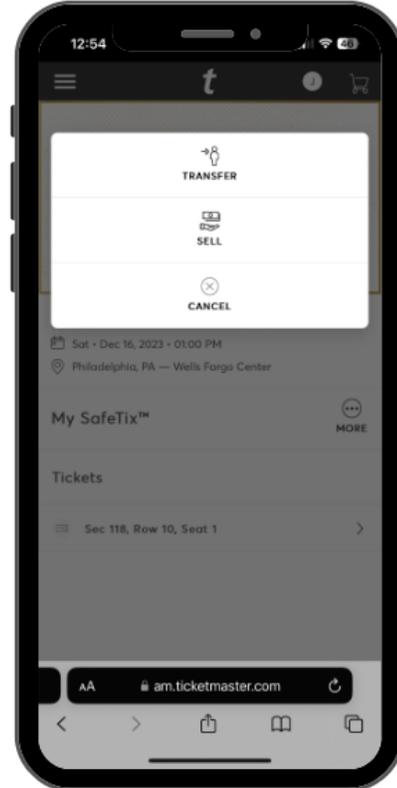
1. **Select** the specific ticket you would like to view.
2. **Swipe** to view each dynamic barcode.
3. **Add** the tickets to Apple Wallet or Google Pay for ease of entry.



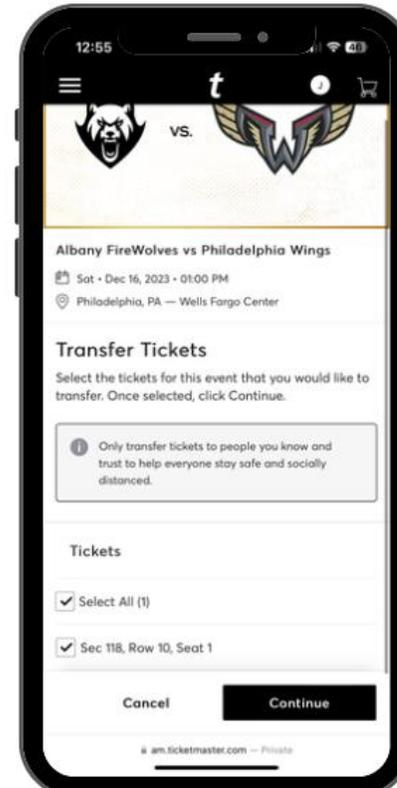
HOW TO TRANSFER YOUR TICKETS



1. **Select** the specific ticket you would like to transfer.



2. **Tap** the "... " button and select Transfer.



3. **Select** the seats you would like to transfer and tap "Continue".



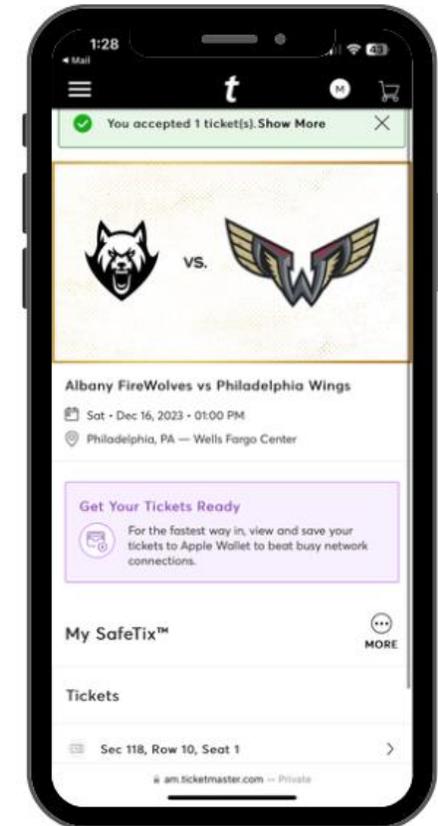
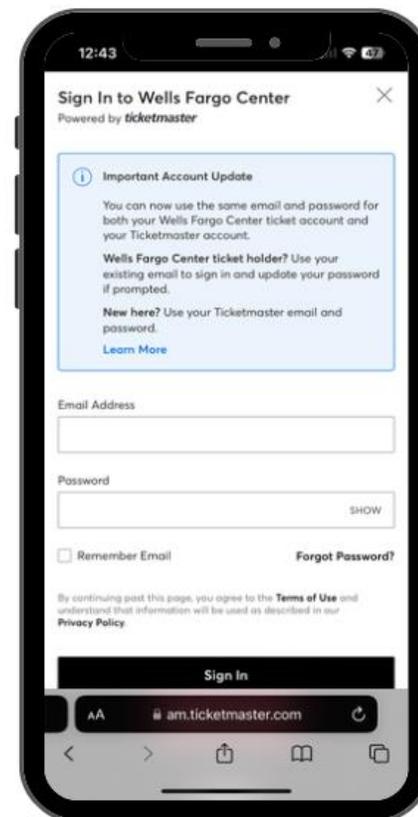
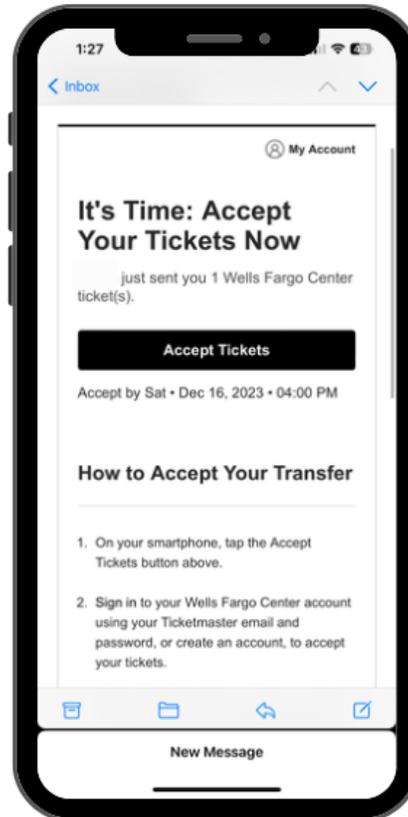
4. **Enter** the recipient information and tap "Transfer".

HOW TO ACCEPT YOUR TICKETS

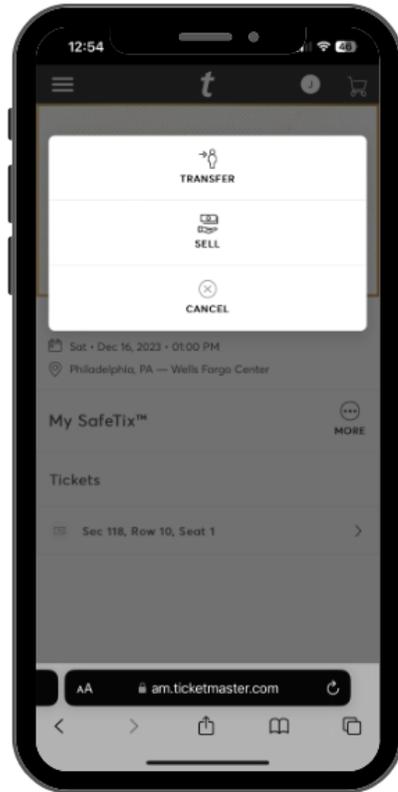
1. **Click** on the "Accept Tickets" link in the email sent by Comcast Spectacor.

2. **Sign in** or create an account. Be sure to use the email address that received the transfer offer.

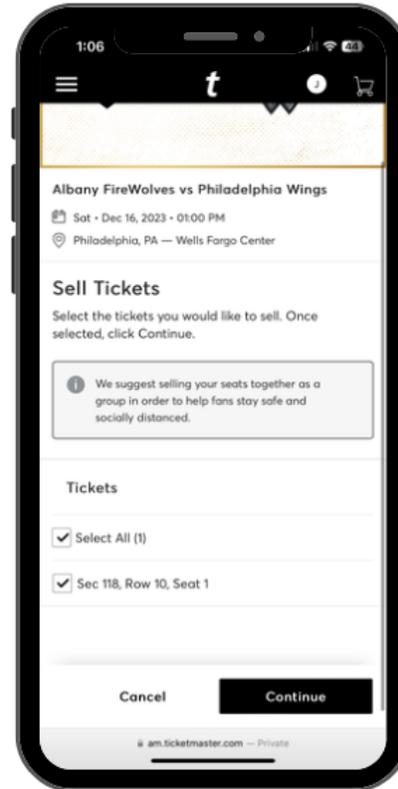
3. The tickets are now in your account and ready to be managed.



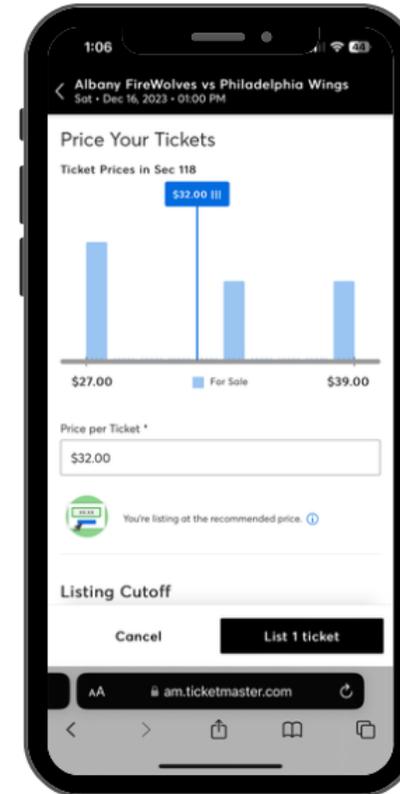
HOW TO SELL YOUR TICKETS



1. **Select** the event you would like to sell, then tap "... " button and select "Sell".



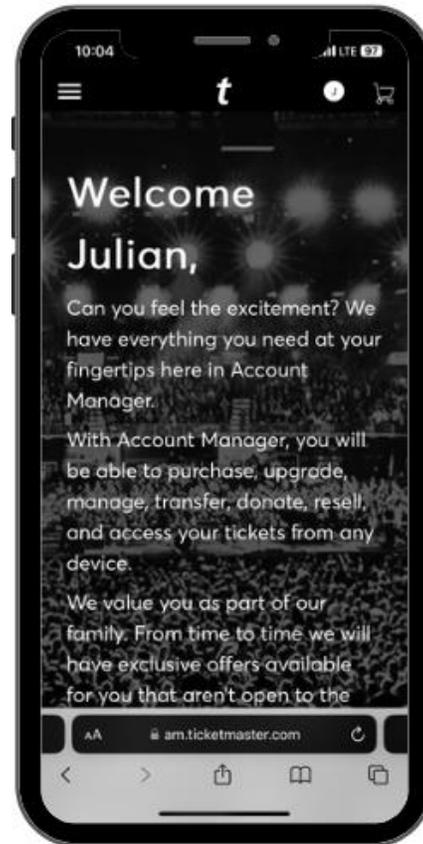
2. **Select** the seats you would like to sell and tap "Continue".



3. **Set** the list price per ticket and tap "List Ticket".

HOW TO EXCHANGE YOUR TICKETS

1. Return to the tickets tab at am.ticketmaster.com/spectacor/ to exchange your tickets.

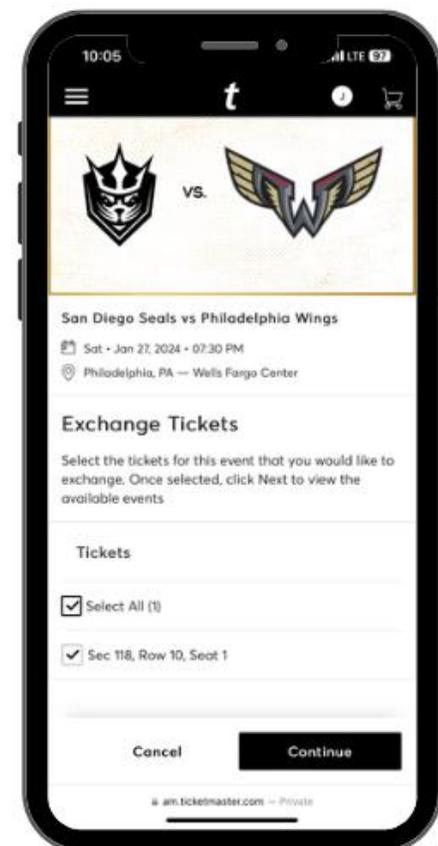
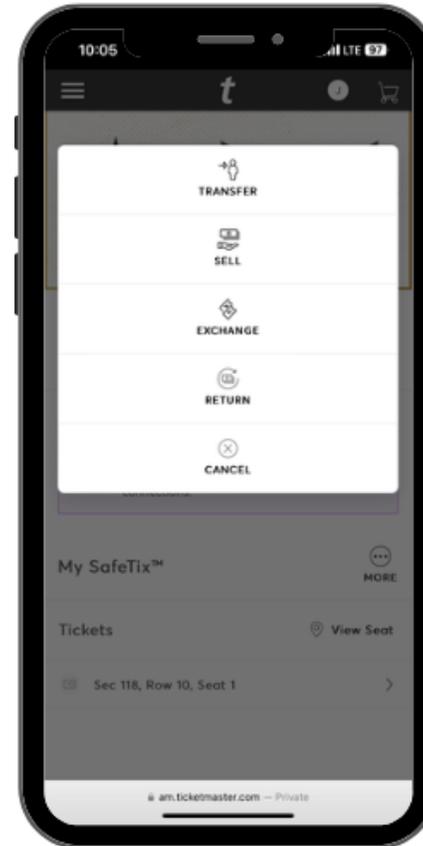
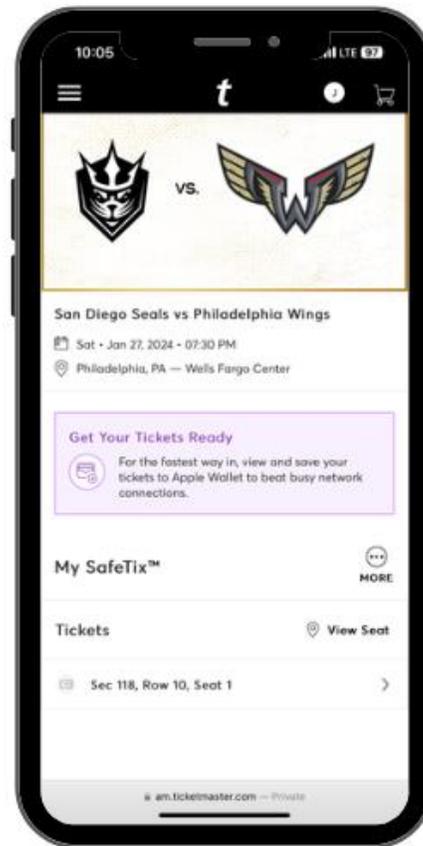


HOW TO EXCHANGE YOUR TICKETS

2. **Select** the event that you would like to exchange.

3. **Tap** the “...” button and select exchange.

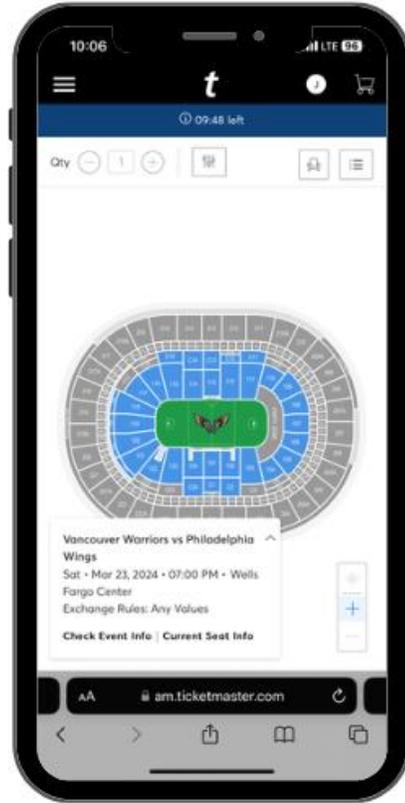
4. **Select** the seats you would like to exchange and tap Continue.



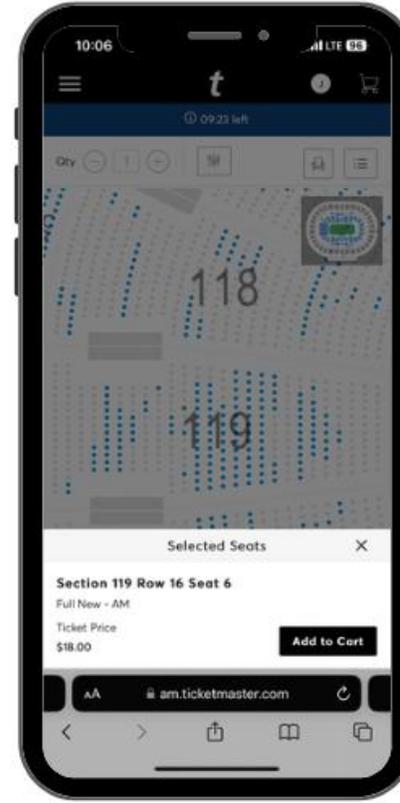
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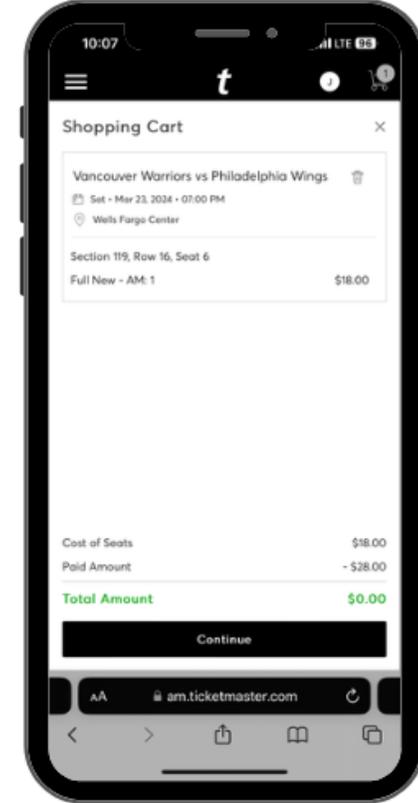
5. **Select** the event you would like to exchange into from the list of eligible events.



6. **Click** into a section on the seating map to view all available inventory.



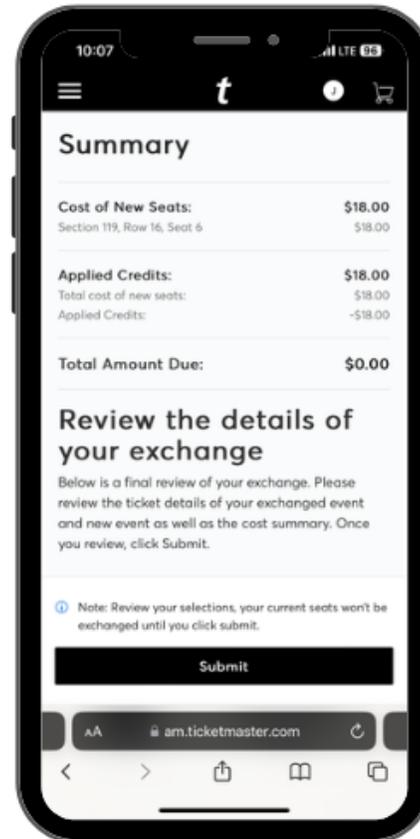
7. **Select** the seats you would like and click Add to Cart.



8. **Review** the details of your shopping cart and click Continue.

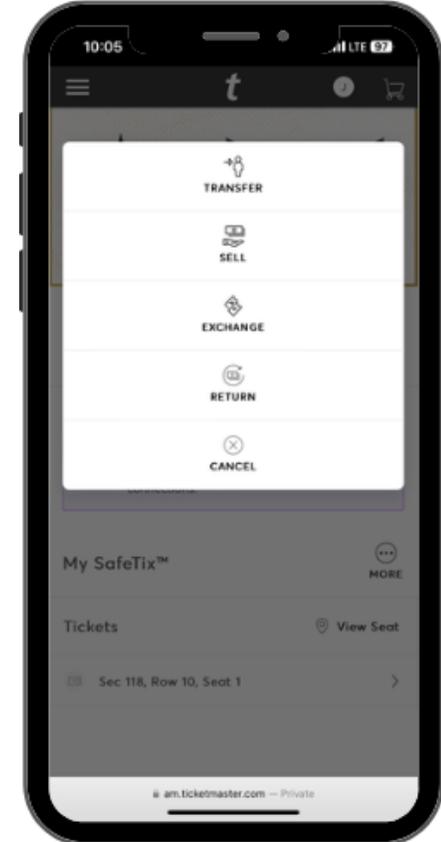
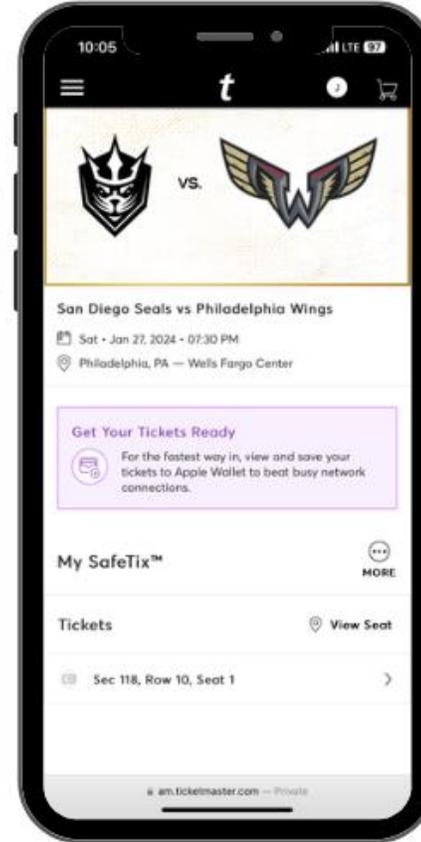
HOW TO EXCHANGE YOUR TICKETS

9. **Review** the ticket details of your exchanged event and the cost summary and click submit to complete the exchange



HOW TO RETURN TICKETS

1. **Return** to the tickets tab at am.ticketmaster.com/spectacor/ to return your tickets.
2. **Select** the event that you would like to return for account credit.
3. **Tap** the “...” button and select return.



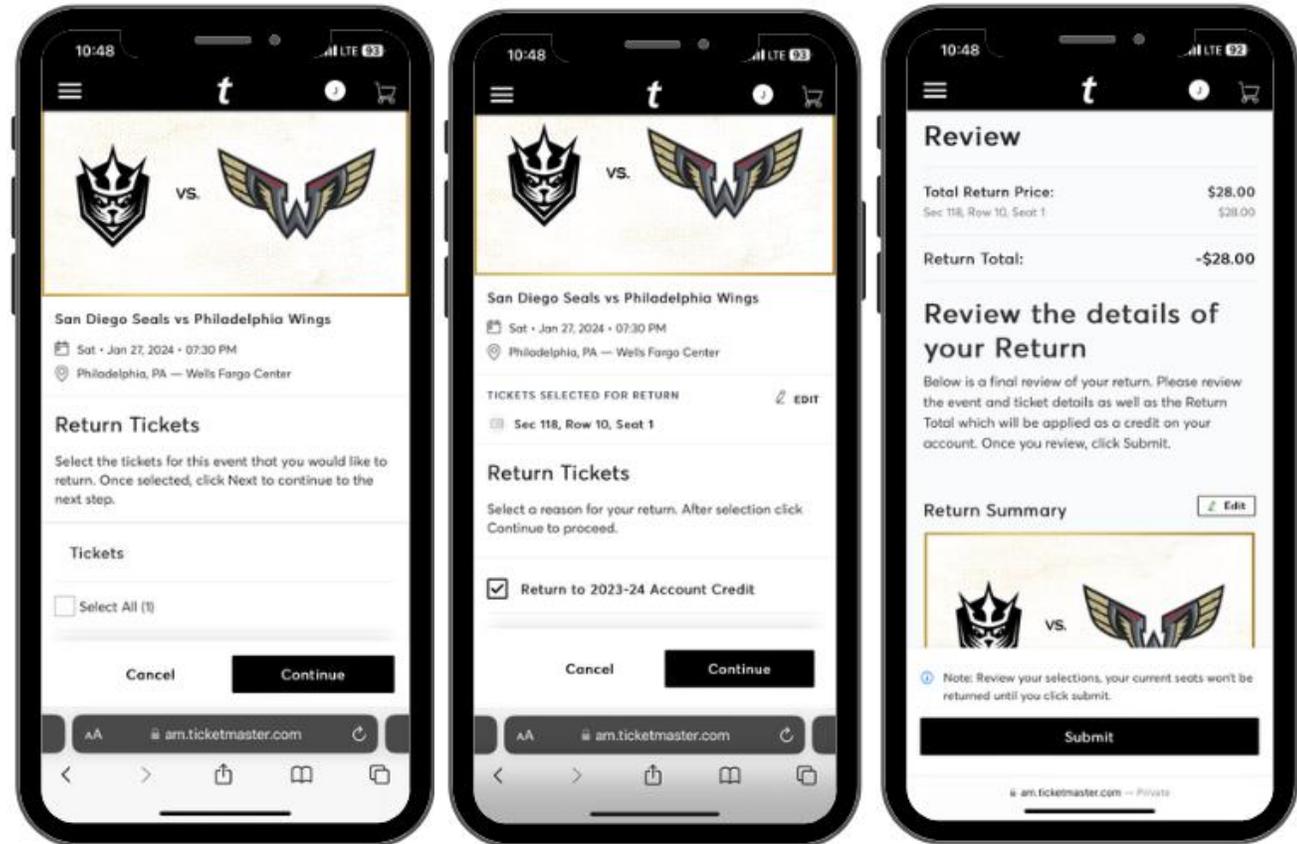
HOW TO RETURN TICKETS

1. **Select** the tickets you are looking to return for account credit and click Continue.

2. **Select** the option to Return to 2024-25 Account Credit.

3. **Review** the details of your return and click Submit.

4. Account Credit can be used to purchase additional or upgraded tickets to any game during the 2024-25 season.

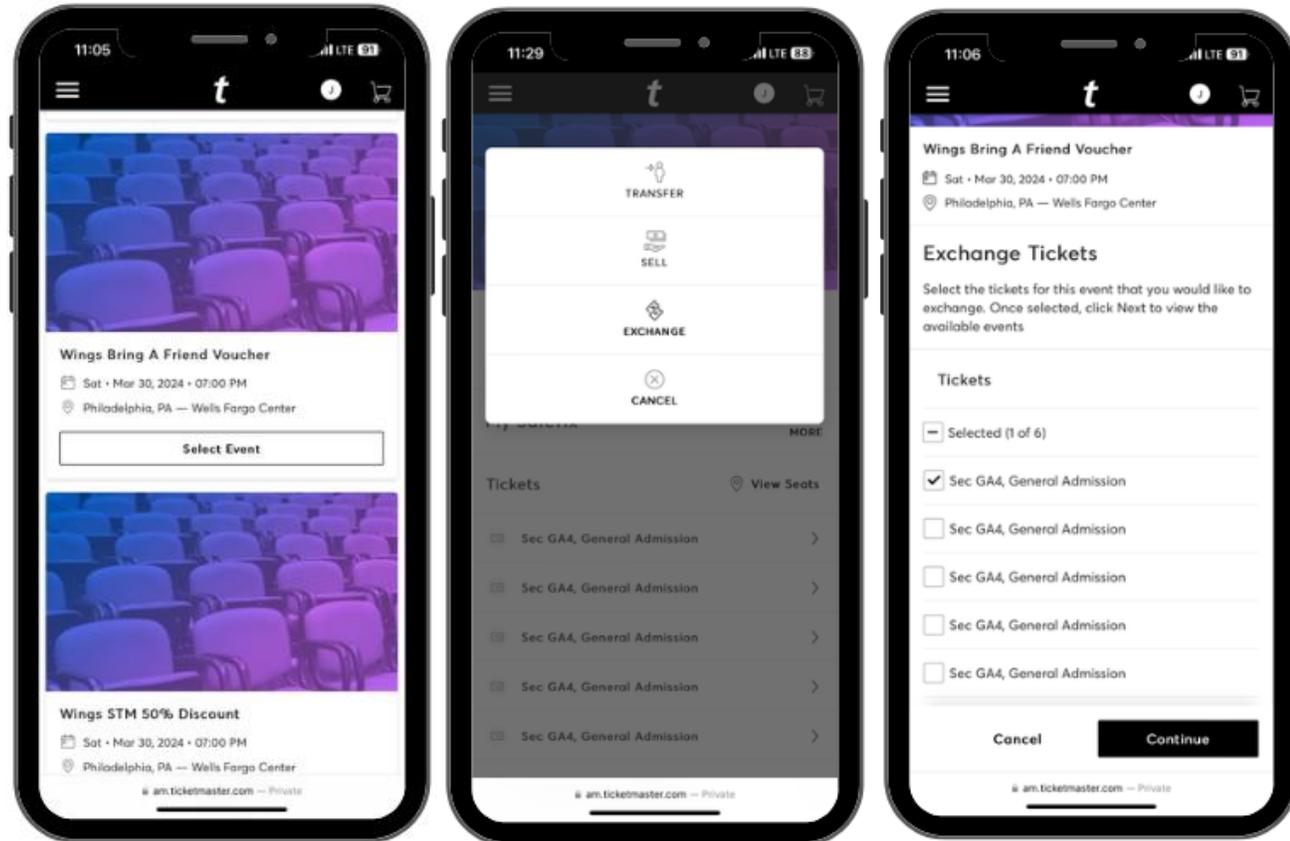


BRING A FRIEND VOUCHER

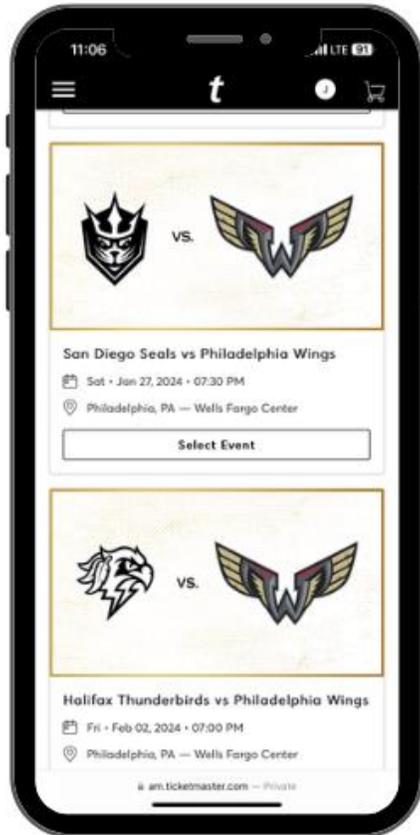
1. On the My Events tab, scroll down and **select Wings Bring a Friend Voucher**.

2. **Tap** the “...” button and select exchange.

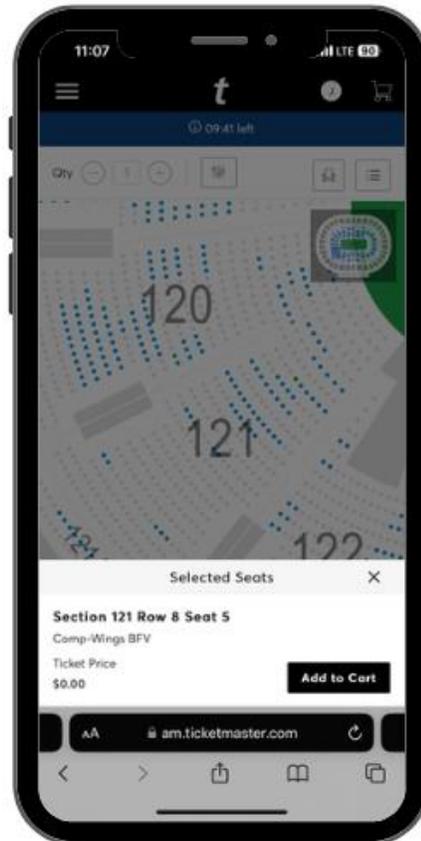
3. **Select** the amount of vouchers you would like to use for an upcoming game and click Continue.



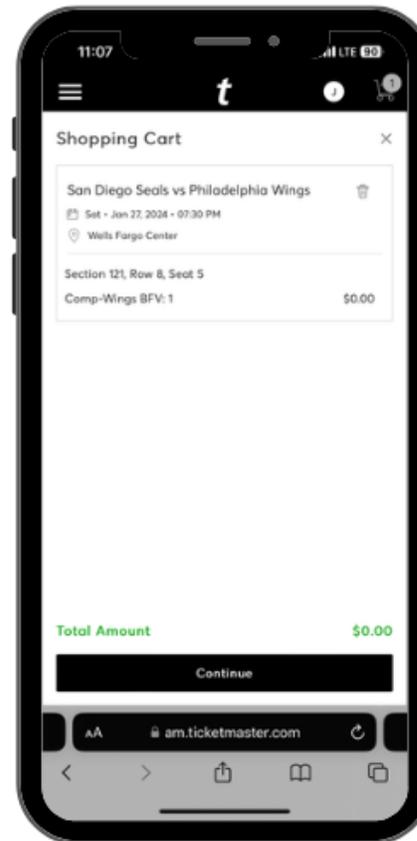
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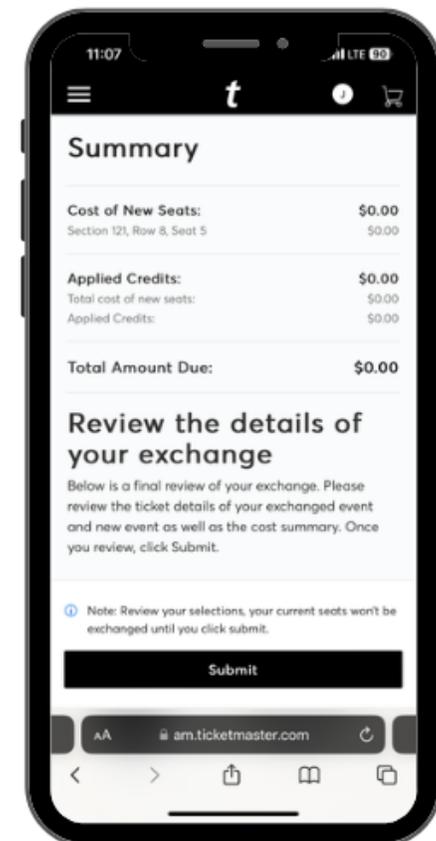
4. **Select** the event you would like to exchange into from the list of eligible events.



5. **Select** the seats you would like and click Add to Cart.



6. **Review** the details of your shopping cart and click Continue.



7. **Review** the details of your exchange and click Submit.

HOW TO ACCESS YOUR DISCOUNT CARD

1. On the My Events tab, scroll down and **select Wings STM Discount**

2. **Select** your tickets to view each dynamic barcode

3. **Add** the tickets to Apple Wallet or Google Pay for ease of entry.

